Nancy Beeken 1083 Vine Street 236 Healdsburg CA 95448

Aug 29th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

We are consumers as well as small business owners. We have relied on our local broadband provider since it was available to us. They have, since day one, provided state of the art technology and the best customer service of any vendor we use in any field. Their support is world-class; a live person who is knowledgeable and stays with you until the issue is resolved.

They also are able to provide reasonable pricing.

During the recent fires in Sonoma County, a lot of people who had AT&T, Comcast and the like lost their ability to communicate with others. Those of us with our local provider never lost connection. That is really saying something.

Having up to date technology is crucial to our business. In our business we create plans and drawings that need to be emailed to customers. Obviously technology can make or break us.

Our local provider is an important part of this community. With many retired citizens here, reasonable pricing is tantamount to their daily existence.

We don't understand how the FCC could move to block the access to technology that will allow a provider and the community they serve to prosper.

Nancy Beeken